**Stevens Shuttle Tracker User Evaluation survey**

**Please review the designs provided, read each question, and select the appropriate answer(s). Your feedback will help to improve the Stevens Shuttle Tracker.**

**What do you think about the tabular design for this application?**

**a.** **The tabular design makes the application difficult to use.**

**b.** **The tabular design organizes the application in a useful way.**

**Do you feel that the tab selections (map, feedback, and time table) are suitable and helpful in usability of the application?**

**a. Yes.**

**b. No.**

**Do you think the information displayed on the stop in the main map tab is helpful and complete?**

**a.** **Yes, I don’t think it needs any change.**

**b. It could benefit from some additional information.**

**b.** **There is some unnecessary information included.**

**What do you think about new shuttle icon?**

**a.** **The icon used is easily identified as the shuttle.**

**b.** **It is hard to tell that the icon used is supposed to represent the shuttle.**

**c.** **It is too large.**

**d. It is too small.**

**What do you think about the icons representing the shuttle stops?**

**a. The icons are easily identified as stops.**

**b. It is hard to tell which icons are the stops and which are not.**

**c. The stop icons are too large.**

**d. The stop icons are too small.**

**What do you think about the buttons for route selection?**

**a. It makes choosing shuttle routes much easier and quicker.**

**b. It is too fixed, I preferred the ability to search for the routes.**

**c. I want to be able to view routes in combination instead of one at a time.**

**What do you think about the timetable, is it a convenient way to view?**

**a.** **Perfect / Clear enough**

**b.** **Difficult to view**

**c.** **Needless**

**d. Other (Fill in):**

**How easy was it to provide feedback?**

**It is easy to select the status information and submit it.**

**How easy was it to collect relevant feedback from others?**

**It is easy to collect the relevant feedback from others. The feedback informations are based on the selected route. And it is closely relevant to the status of the route or shuttle.**

**What do you think about the feedback information option?**

**a.** **Perfect or it suits me just enough**

**b.** **Need more options**

**c.** **Needless**

**Which of the tabs on the Stevens Shuttle Tracker app do you see yourself using?**

**a.** **Map Only**

**b. Time-table Only**

**c. Feedback Only**

**d. Map & Time-table**

**e. Map & Feedback**

**f. Time-table & Feedback**

**g. All three tabs**

**Overall, I my experience with the first test run of the new app to be:**

**a. Perfect and/or practical enough to use as is.**

**b. Has its issues but is superior than the current Transloc App**

**c. Fails to be an improvement over the Transloc App**

**Please enter any suggests that would improve your experience using the Stevens Shuttle Tracker App:**

**It would be great if extensive feedback can be viewed on another tab in the Stevens Shuttle Tracker App. User can click “more details” button on the feedback tab and skip to the extensive feedback tab.**